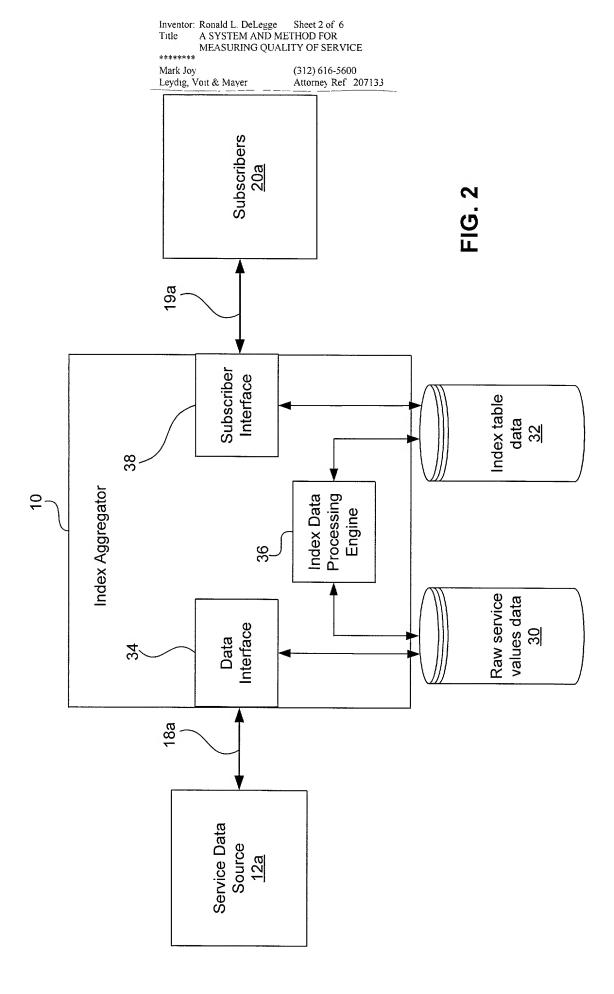


FIG. 1



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Factor ID's / Values Channel ID Source ID Sector ID

(312) 616-5600 Mark Joy Attorney Ref 207133 Leydig, Voit & Mayer 152 Index Table Value for calculated service Send request to values Requested Indices 32 Index table 136 138 140 142 150 data 144 Select index components from raw service Select a service channel and a factor type component values to render sector indices each corresponding component to render Assign a factor score to corresponding each component to render generalized Combine factor values for channels for Combine and average factor values for generalized index component values Store assigned indices to index table Combine and average multiple index Calculated Indices service channels and factor types factor values for each component values database database Source Data 30 Raw service values data 126 128 30 132 Date customer transactions Assign transaction data to Store transaction data to Process transaction by Process transaction by Recieve raw customer Process transaction by and file according to a matching Sector ID raw service values transaction data frequency level Channel ID Source ID Factor ID database

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Mark Joy Leydig, Von & Mayer (312) 616-5600 Attorney Ref: 207133

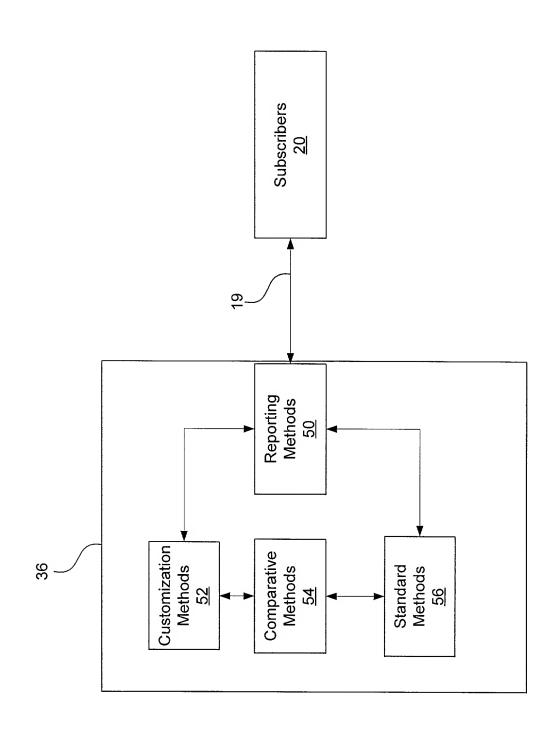


FIG. 5

